



### Reliable Products

Vicom Infinity uses industry-leading storage products to design powerful technology infrastructures for the mid-range and distributed enterprise markets, including:

- The IBM System Storage Solutions
  - Data De-duplication
  - Virtualization
  - IBM Disk and Tape System Storage
  - XIV Storage System
  - SAN/NAS

### Vicom Infinity's Total Solutions

Vicom Infinity's sophisticated IT solution offerings can include a broad range of products through its authorized partnerships. As an authorized IBM Business Partner, Vicom Infinity is certified to:

- Remarket IBM Hardware, IBM Software, IBM Warranties, & IBM Services
- Propose IBM Global Financing Preferred Rate Financing Packages
- Use IBM Tools, Processes, Technical Centers, & Product Development Centers

Through exclusive partnerships with its New York-based sister companies, Vicom Infinity also provides these complementary offerings:

- IBM xSeries™ and pSeries™ server solutions through Vicom Computer Services, Inc., an IBM Business Partner
- IT recommendations, Implementation, Support, Training, Consulting Services, & IBM Mainframe & IBM Distributed Software Products through Infinity Systems Software, Inc., an IBM Business Partner

## Storage Solutions

With World-Class Technology

### Data Management

Corporate needs for storage solutions are straightforward: to access, share, protect, and manage critical company data across the enterprise. However, configuring the right system to meet those needs can be complex, with company productivity and performance hanging in the balance.

At Vicom Infinity, it is our business to stay current with world-class products and service solutions.

Our knowledgeable technical specialists undergo extensive training to ensure that every solution we implement delivers the high performance and flexibility our customers expect.

### Exceptional Service

Vicom Infinity matches world-class products with intelligent, comprehensive service for customized configurations. Our technical specialists work closely with your internal team to develop storage solutions that address both immediate and evolving data management needs, and we provide ongoing support to ensure your company is prepared for continued growth.

Our services include:

- IBM® Disaster Recovery Services
- IBM Maintenance Services
- IBM Software & Defect Support Services
- IBM Professional Services

- System Upgrade, Migration, & Conversion Services
- Staff Training
- System Design
- Capacity Planning & Modeling
- Installation Planning & Implementation
- Software Migration & Installation
- Disk/Tape/SAN/NAS Migration Planning, Management, & Performance Tuning



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